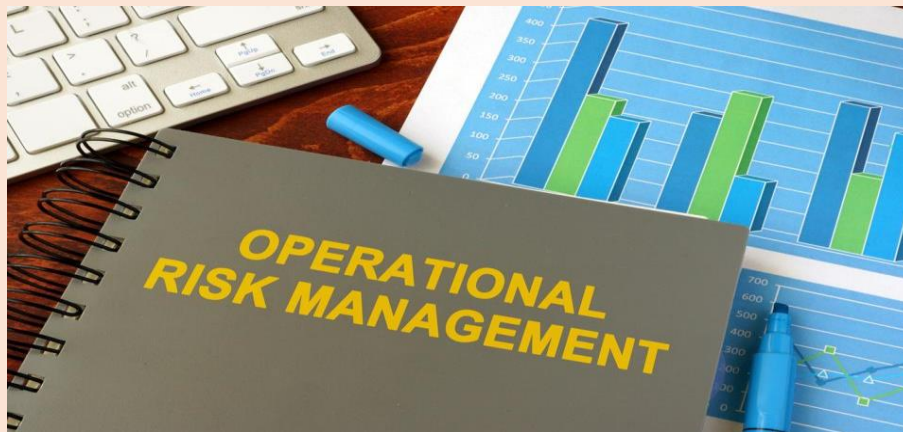




**INDIAN INSTITUTE OF BANKING & FINANCE**  
(An ISO 21001:2018 Certified)

**TRAINING PROGRAMME**  
**on**  
**“Management of Operational Risk in**  
**Banks & FIs”**  
**In VIRTUAL (Online) MODE**

**24<sup>th</sup>, 25<sup>th</sup> & 26<sup>th</sup> July 2024 (Wednesday, Thursday & Friday)**



**Coordinated by:**  
**Indian Institute of Banking & Finance,**  
**Professional Development Centre (PDC), South Zone,**  
**94, Jawaharlal Nehru Road**  
**Vadapalani, Chennai - 600 026**

**Website:** [www.iibf.org.in](http://www.iibf.org.in)

**Last Date of Submission – 23.07.2024**

**For Details & Nomination, please contact:**

**Individuals can also register for the program at their own cost**

**Mr. G . Padmanaban**  
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**Phone: +91- 44 – 23721429**  
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**Ms. Priya Maria A**  
**Senior Executive, PDC-South Zone**  
**Phone: +91- 44 -24722990**  
**Mobile: +91 9566274128**  
**Email: [se.pdcsz1@iibf.org.in](mailto:se.pdcsz1@iibf.org.in)**



## **Training Programme on Management Of Operational Risk In Banks & Fis (On-Line)**

### **BACKGROUND**

During its 96 years of service, IIBF has emerged as a premier institute in the banking industry. Considering the emerging requirements of the bankers in the dynamic environment, IIBF has been offering certification courses and training programmes to the banking professionals.

The training programs are designed in consultation with the industry experts and human resources personnel with an endeavour to address the skill gaps on a continuous basis. The regular offerings in varied areas prepare the banking professionals ahead of the impending change.

IIBF offers virtual training programmes for its Blended Certification courses and many other programmes to facilitate learning across the country.

IIBF also has state-of-the-art training facilities at its Leadership Centre at Mumbai. The four Professional Development Centres (PDCs) at Chennai, Delhi, Kolkata & Mumbai cater to the increasing demand for the focused training programmes.

### **ABOUT THE PROGRAMME**

Operational risk is defined in the capital framework as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. Operational risk is inherent in all banking products, activities, processes and systems, and the effective management of operational risk is a fundamental element of a bank's risk management programme.

Operational risk is pervasive, complex, and dynamic. Unlike market and credit risk, which tend to be in specific areas of business, operational risk is inherent in all business processes.

Operational risk may manifest in a variety of ways in the banking Operations.

Negligence in managing operational risk can impact the internal business processes, growth and customer service. Banks with a strong culture of risk management and ethical business practices are less likely to experience damaging operational risk events and are better placed to effectively deal with such events, if they occur.

## **OBJECTIVES**

The programme aims at developing understanding among participants about :

- Various components of Operational Risk management.
- Analyzing Operational risk environment in an organization
- Role of Information and Communication technology in operational risk management framework
- Disruption Scenarios and BCP

## **CONTENT OVERVIEW**

- BASEL Committee Recommendations on Operational Risk framework
- Business Line Identification
- Operational Risk Assessment tools
- Modeling and budgeting of expected future losses due to operational risk
- Internal and External Frauds- Preventive aspects
- Cyber Risk Management
- MIS for operational risk
- Contingency Strategies-BCP and Disaster Recovery
- Monitoring & Control of Operational Risk
- Role of internal Audit in Operational Risk Management

## **METHODOLOGY**

- Virtual (Online) interactive lectures, Case Studies, presentations and sharing of experiences on ZOOM.
- Live sessions by Faculty shall be conducted and participants can participate in the sessions from home or office using Laptop/Desktop/iPad/Smart Phones.
- Login details for accessing the sessions will be shared on registered mail ids of participants 24 hours before the programme.

## **TARGET GROUP**

**Branch Managers/Officers in the middle management and senior level executives working in the branches and controlling offices of Banks/FIs. The programme will also be very useful for the officials in Audit and Inspection Departments and Faculty Members of the Staff Training College/Centres too.**

**Individuals may also register for this programme at their own cost**

**Banks may send their nominations in bulk.**

## **DURATION**

**3 Days - From 24<sup>th</sup> to 26<sup>th</sup> July 2024**

**Timings: 10.00 A.M. to 05.15 P.M. (First day session at 09.45 am)**

## **FEES**

Rs. 6000/- (Six Thousand only) plus GST @18% aggregating to Rs.7080/- per participant

(In case of TDS deduction, please send us TDS certificate).

Programme fees may be remitted to the credit of Institute's account with State Bank of India, details of which are given below:

- ✓ Name of the Bank branch: State Bank of India, Vidya Vihar(West), Mumbai.
- ✓ Account no: **37067835882** IFSC code: **SBIN0011710**
- ✓ PAN No: AAATT3309D and GSTIN No. 33AAATT3309D2ZY

**(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)**



**INDIAN INSTITUTE OF BANKING & FINANCE**  
(ISO 21001:2018 Certified Institute)

**Nomination Form (for Banks/FIs & Other Organisations)**

**Programme title: Management of Operational Risk in Banks & FIs**

**Date: 24<sup>th</sup>, 25<sup>th</sup> & 26<sup>th</sup> July 2024**

**Programme Type: Virtual**

**Participants Nominated:**

Sl. No	Name (Mr./Ms./Mrs.)	Designation	Branch /Office	Mobile No. and Land Line No.	E-mail
1					
2					
3					
4					

Name of the Bank/FI	:
Address	:
GST No	:
PAN No	:
Phone/Mobile Number of Nominating Official	:
E-Mail ID of Nominating Official	:

**Fee**

Rs. 6,000/-per participant plus GST @18% aggregating to **Rs.7080/-**  
(In case of TDS deduction, please send us TDS certificate)

**Programme fees to be remitted to credit of Institute's account details as follows:**

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Account no	: 37067835882
IFSC code	: SBIN0011710
PAN No: AAATT3309D and GSTIN No: 33AAATT3309D2ZY	

Please send your nominations at the earliest to:

<b>Mr. G . Padmanaban</b> <b>Head - PDC, South Zone, Chennai</b> <b>Phone: +91- 44 - 23721429</b> <b>Mobile: 7397240035</b> <b>Email: <a href="mailto:head-pdcsz@iibf.org.in">head-pdcsz@iibf.org.in</a></b>	<b>Ms. Priya Maria A</b> <b>Senior Executive, PDC-South Zone</b> <b>Phone: +91- 44 -24722990</b> <b>Mobile: +91 9566274128</b> <b>Email: <a href="mailto:se.pdcsz1@iibf.org.in">se.pdcsz1@iibf.org.in</a></b>
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**INDIAN INSTITUTE OF BANKING & FINANCE**  
(ISO 21001:2018 Certified Institute)

**Nomination Form (for Self-Sponsored Candidates)**

**Programme title: Management of Operational Risk in Banks & FIs**

**Date: 24<sup>th</sup>, 25<sup>th</sup> & 26<sup>th</sup> July 2024**

**Programme Type: Virtual**

**Details of the candidate:**

Sl. No	Name (Mr./Ms./Mrs.)	Designation	Branch /Office	Mobile No. and Land Line No.	E-mail
1					

**Fee**

Rs. 6,000/-per participant plus GST @18% aggregating to **Rs.7080/-**  
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